

CASE STUDY:

Big Box Retailer Minimizes Injuries in Front End Operations

*Wearable technology initiative increases
buy-in and results in 9% productivity increase*



A big-box retailer was looking to reduce injury rates and in evaluating injury data, management identified approximately one-third of all employee injuries and claim costs were coming from front-end operations employees (cashiers/baggers).

While the company had an established injury prevention program in place, adoption in front-end operations was not where it needed to be to lower injury numbers. Management was looking for a solution to increase employee buy-in on established ergonomic solutions to solve the problem.

BRIOTIX HEALTH SOLUTION

Alongside a risk management partner, Briotix Health was able to engage in a fact-finding mission to assess actionable avenues for employee engagement. Objective results produced by wearables and computer vision technology encouraged further participation in existing solutions.



IDENTIFIED AND IMPLEMENTED

Providers identified and implemented objective technology tools that could capture and quantify injury risks associated with the physical demands of workplace tasks



ANALYZED AND ALIGNED

Collected data was then analyzed and aligned with identified risks to establish a best practice injury prevention plan



RE-TRAINED

Employees were re-trained on existing injury prevention strategies put in place by providers with support from objective data

RESULTS



120 days
injury free



9%
Productivity
increase



Better
customer
interactions



Reduced
employee
loads

After implementation, the company experienced 120 days without injury with an increase in productivity of 9%. Overall employee loads were drastically reduced and front-end staff reported better interactions with customers and staff.

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